

Osaka, 9 April 2020

**Response measures taken during the state of emergency  
to halt the spread of Covid-19 in Japan**

Dear valued customers and partners,

The Japanese government proclaimed a state of emergency in some areas in Japan from 8 April 2020 to 6 May 2020 in order to halt the spread of Covid-19. Taking this guidance into account, please be advised that our operations are organized as follows:

1. Commercial department and factories can be normally reachable
2. As far as possible, staff from our Headquarters in Osaka and our Tokyo office are encouraged to work at home, already implemented since 6 April 2020
3. It has formulated contingency plans to protect its employees and maintain essential administrative activities
4. As for manufacturing sites located in Osaka, Katsuta and Tomakomai cities, they continue normal operations of production and delivery even from 8 April.

We are monitoring the situation closely and you will be informed if further measures are taken. We ask for your understanding of this policy and we would like to thank you for the confidence you have placed in our company.